

ACHE CHAPTER PANEL DISCUSSION TEMPLATE

#IP67: In-Person Learning Environment

For ACHE In-Person Education Credits

The State of Healthcare: Industry Leaders' Perspectives

Length: 1.5 hours

Target Audience: C-Suite and Mid-level Executives, Clinical and Operational Leaders, Physicians and Nurses, Vendors, Consultants

Description: Numerous public policy and legislative issues around healthcare delivery and public health affect healthcare organizations and demand involvement of their leaders to respond and make improvements. These issues often relate to improving population health, access and coverage through Medicaid and other programs, improving value, addressing consumer issues and workforce shortages, and more. Learning these issues and being involved in policy and organizational responses is important for healthcare leaders, regardless of how directly they may be involved.

Faculty: *Each session should feature a moderator plus two to three panelists.*

Moderator: The moderator should be a CEO or C-suite healthcare executive who is familiar with the myriad of issues affecting healthcare organizations.

Panelists: Panelists should include C-suite leaders from payer and provider organizations and other healthcare entities (including CEOs, COOs, CFOs, quality leaders, others), key governmental leaders (e.g., Medicaid directors), healthcare researchers, economists, academic leaders, and other industry leaders.

Interactivity: *All sessions must feature a minimum of 10 minutes of dedicated audience Q&A time at the end of the session. Additional small-group breakouts or discussions are optional but encouraged.*

Presentation: *An optional presentation template has been included for use if the Chapter sees fit. If used, the presentation should include required slides as designated in the template, and no more than 3 additional content slides.*

Questions for Discussion:

- What are the biggest issues you see facing healthcare right now?
- The industry continues to transition from volume- (or fee for service) to value-based care, with accountable care organizations, bundled payment arrangements, capitation and other forms of population health management starting to be more common. Where are your organizations today and what organizational successes and challenges have you (or your constituents) experienced in this transition, if even applicable?
- With so many opportunities to implement technology that affects the consumer experience, how do you avoid the shiny object and stay focused on technologies that yield the necessary return on investment?
- Several areas still struggle with improving their community and state health indicators. There are several factors influencing this, including health behaviors and lifestyle, access to care, coverage and more. What are the most successful efforts your organization has undertaken, or you are aware of that other communities/organizations have implemented to improve community health?
- What are your top priorities today? What do you see as the biggest challenges and opportunities for improving healthcare in this state and region? What do you see as your organization's top performance improvement opportunities?
- What are you doing to improve quality and patient/member satisfaction? What new models or mechanisms are you putting into place? Has your organization embraced the Quintuple Aim?
- What legislative actions on the horizon do you see as being most impactful for healthcare organizations?
- What is your organization doing to ensure patient safety and eliminate medical errors? What improvement efforts and disciplines are you putting in place?

Materials for Distribution:

Duberman, T. "The Healthcare Leadership Pipeline." *Healthcare Executive* (September/October 2023).

Slubowski, M.A. "Looking to the Future." *Healthcare Executive* (May/June 2023).

Additional Resources:

<https://www.commonwealthfund.org/publications/issue-briefs/2023/jan/us-health-care-global-perspective-2022>.

<https://www.commonwealthfund.org/publications/scorecard/2023/jun/2023-scorecard-state-health-system-performance>.